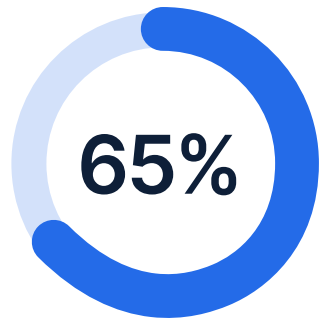


Tired of starting your day with a pile of alerts?

With AI's help, know exactly what's on fire (and what's not)



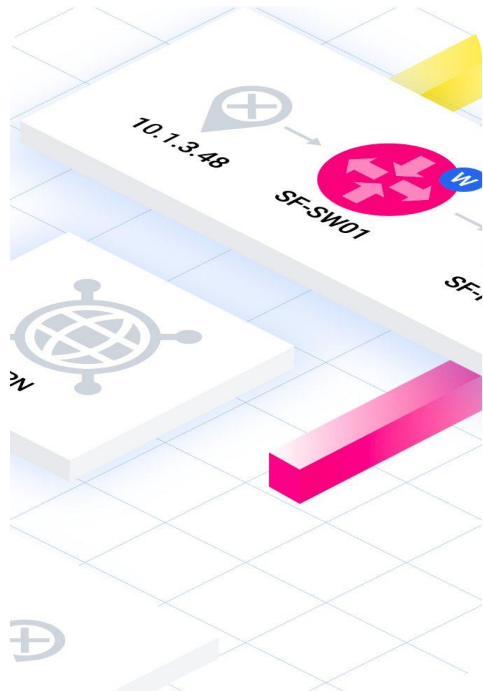
of IT leaders say network complexity is their No. 1 challenge in hybrid and multicloud environments.

Source:
Enterprise Strategies for Hybrid, Multi-Cloud Networks, Enterprise Management Associates

More than just seeing what's on your network, you need to understand it

Modern enterprise networks are increasingly complex, spanning hybrid, multicloud, edge, and remote environments. Traditional reactive network monitoring approaches can't keep up. Network operations (NetOps) teams are left struggling with blind spots, slow troubleshooting, and fatigue from alerts that keep piling up. As a result, organizations face higher risks of outages, performance degradation, and security incidents.

To keep up, NetOps teams need more than better network visibility. To address these challenges, organizations require an intelligent, proactive approach that transforms network monitoring into actionable insight. You need a way to cut through the noise to proactively detect issues, empower engineers of all levels to get answers quickly, and accelerate resolution. More than just a solution to see everything on your network, you want something designed to help you understand it.



Smarter networks lead to stronger outcomes

LiveAssist is an AI-powered add-on for LiveNX, BlueCat's network observability platform. By correlating multi-vendor network telemetry and making it accessible through a natural language interface, LiveAssist empowers NetOps teams to work smarter, resolve incidents faster, and prevent issues before they spread.

Like having a chatbot for your network, LiveAssist takes the deep, granular network data that LiveNX is known for and supercharges it with AI to deliver faster insights, automatic correlation, and simplified access. Together, they make data not just available, but actionable.

With LiveAssist, you can cut network downtime and speed issue resolution, empower every network engineer with expert-level insights, reduce operational costs while boosting productivity, and gain confidence in your network's performance and security.

“

LiveNX has become an indispensable tool for maintaining and improving our network's reliability and performance.”

Senior technology services specialist, FedEx

Make troubleshooting as simple as asking a question

From daily check-ins to preventing outages, LiveAssist empowers network engineers of all levels to act faster and smarter. For example:

- You can ask LiveAssist, “What's on fire this morning?” to see urgent issues, trends, and risks. NetOps teams can start their day with clarity, cut wasted effort, and tackle top risks first.
- First-line support engineers can query in plain language and get guided root cause analysis with step-by-step fixes. Accuracy improves with feedback, reducing reliance on senior staff.
- By correlating telemetry across multi-vendor systems, Live Assist can pinpoint root causes in minutes instead of hours and offer guided resolution steps, dramatically cutting response time.

Next steps

Discover how AI-powered LiveAssist can halt alert fatigue and help you resolve issues quickly.

[Learn more](#)