

Atrium Health Navicent Realizes ROI in <6 Months with LiveAction

CASE STUDY

Challenges

Atrium Health Navicent, like all healthcare facilities, require consistent uptime and operational efficiency to best serve their patients.

↳ Faced the following challenges:

- End-to-end network application performance visibility on healthcare platforms such as EHR and critical telehealth applications.
- Detailed, root-cause analysis with drill-down from flow to packet analysis

Use Case

The key features and functionalities of LiveAction that the surveyed company uses:

↳ Top purchasing drivers:

- Enhanced visibility to optimize patient care for healthcare providers.

Results

Atrium Health Navicent achieved the following results with LiveAction:

↳ Top benefits realized with LiveAction:

- Increased network visibility for better decisions

↳ Saved <20% with LiveAction solutions

↳ Realized a return on investment in 1-6 months



Organizational Profile

COMPANY SIZE

Large Enterprise

INDUSTRY

Healthcare

“ Enabled us to monitor our MPLS linkd to keep an eye on link utilization and identify any issues.”

LiveAction

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LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Validated by TechValidate: This case study of Navicent Health is based on an October 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service.

Source: Charles Whitby, Network Analyst, Navicent Health **Published:** Oct. 28, 2021