LiveAction®

Medium Enterprise Computer Software Company Realizes 40-60% Time Savings with LiveAction

Introduction

This case study of a medium enterprise computer software company is based on an October 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LiveAction:

- Faced the following challenges:
  - End-to-end network and application performance visibility
  - Detailed, root-cause analysis with drill-down from flow to packet analysis

Use Case

The key features and functionalities of LiveAction that the surveyed company uses:

- Top purchasing drivers:
  - Enhanced visibility

Results

The surveyed company achieved the following results with LiveAction:

- Top benefits realized with LiveAction:
  - Improved productivity
  - Increased network visibility for better decisions
  - Reduced cost to operate the network
  - Required less time to manage the network
  - Ensured the network meets business objectives
  - Improved performance reporting and analysis
- Saved 40 – 60% with LiveAction solutions.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Computer Software

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Learn More:

LiveAction