

Educational Institution

Introduction

This case study of a educational institution is based on an August 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

Challenges

An educational institution needed end-to-end network and application performance visibility. They required detailed, root-cause analysis with the ability to drill down from flow to packet analysis. They also were looking for voice and video application monitoring capabilities. These challenges led the profiled organization to evaluate and ultimately select LiveAction.

Use Case

Top purchasing drivers:

- Enhanced visibility

Results

Top benefits realized with LiveAction:

- Improved performance reporting and analysis
- Saved **20 – 40%** of their time with LiveAction solutions.
- Realized a return on investment in **1-6 months**.

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Educational Institution

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Learn More:

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