Enterprise FinTech Company Selects LiveAction Over RiverBed and SolarWinds

Introduction

This case study of a large enterprise financial services company is based on a March 2022 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

The FinTech company struggled with limited visibility into their WAN environment and finding a platform that would deliver results without slowing down their network.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Financial Services

"Riverbed seems to slow down the WAN & Solarwinds doesn't show the reports as quick and detailed as needed."

LiveAction®

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Use Case

With LiveAction, they took advantage of custom and out-of-the-box reporting to gain more visibility into their network health. They utilized the Dashboard for real-time analytics. They optimized their network with preemptive alerts for on-the-go network tweaking.

Results

After using LiveAction, they realized the following benefits:

→ Improved operational efficiency to support business growth

→ Improved employee productivity due to better network and app performance

This FinTech enterprise evaluated RiverBed & SolarWinds before ultimately selecting LiveAction to meet their needs.

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network. To learn more visit www.liveaction.com

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