

LIVEACTION CASE STUDY

Fortune 500 Transportation Services Company Uses LiveAction to Identify Bandwidth Usage

Introduction

This case study of a Fortune 500 transportation services company is based on a March 2022 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

This transportation company struggled with bandwidth visibility, especially when it came to datacenter operations.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies. TechValidate stands behind the authenticity of this data.

Company Size:

Fortune 500

Industry:

Transportation Services

“LiveAction makes it easy to identify the path of high bandwidth flows and displays NetFlow in a more accessible and actionable way than other interfaces”

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Use Case

LiveAction was selected for the following features and functionalities:

- Searching, filtering, and granular analysis of network telemetry
- Rapid diagnosis and troubleshooting
- Flexible and granular Reports
- Unified Dashboards
- Threshold-based Alerting

Results

They achieved the following results after using LiveAction:

- Faster problem diagnosis and root-cause analysis
- Improved employee productivity resulting from better network and application performance

They evaluated SolarWinds against LiveAction before determining that LiveAction capabilities better fit their needs.

- Riverbed
- SolarWinds
- ManageEngine

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network. To learn more visit www.liveaction.com

Source: TechValidate survey of a Fortune 500 Transportation Services Company

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