

ThreatEye

How-To Guide: Casebook

How to Escalate a Casebook and reassign it to a Different Analyst

How to Escalate a Casebook and reassign it to a Different Analyst

This is done through the casebook area, the 5th tab down vertically on the left-hand navigation. All of the available casebooks will appear.

R egraham@liveaction.com ∨ ∨
A egraham@liveaction.com \sim \sim
O FLOW COUNT O TAGS O
2

Select the edit pencil on the case book you want to edit.

o»	□ - Sep 15, 2022 14:4	41 → Sep 22,	022 14.41 0 message=*2022-09-19 Type: PCR; Score of *0.0001717173738		egraham@liveaction.com
			Findings By Time	Details	Comments
w	Sort by: Status 🗸		Findings	Status: Assigned	
⊞			TIMESTAMP () TYPE () MESSAGE () HOSTNAME () SOURCEADRESS () DESTADRESS () CATEGORY () DOMAN () FLOW	Assignee: sshestako	/@gbsfo.com∨
٢	0 •w1	/ =	2022-09-15T1433 loc threat indicator 141.98.10.90 141.98.10.90 216.197.73.65 Command and Con none 1	Priority: High	
0	• testing-edg	1 8	2022-09-19700.00anomaly 2022-09-19 Type: P	Tags:	
~	• testing	18			
Д	🗋 = test34	/ 0		Description:	
¢	🗌 e Adam Test	/ 5			
	🗋 • Hari	/=			
	🗌 • Hari2	/ =			
	• Chris Casebook	/ =			
	🗋 🔹 Test C	/ =			
			Kens per pa		
					?:

o»	📾 - Sep 15, 2022 14:4	41 → S	ep 22, 2	022 14:41 0 -				Searc	a							egraham@liveaction.com \vee
~	Enter your request here			Findings By Time											Details	Comments
Сй П	Sort by: Status 🗸			Findings										Status	Assigned Assigned	
-				TIMESTAMP	C TYPE	MESSAGE	C HOSTNAME		SOURCE ADDRESS	O DEST ADDRESS	C CATEGORY	C DOMAIN	O FLOW	Assign	Not Reviewed	Jusio.com+
٢		1	÷	2022-09-15T14:33:	loc	threat indicator	141.98.10.90	1.	41.98.10.90	216.197.73.65	Command and Cor	none		Priority	Escalate	
0	• testing-edg	1		2022-09-19T00:00:.	. anomaly	2022-09-19 Type: P.		1	0.189.121.13					Tags:	Closed	
~	• testing	,														
Д		,	8											Descri	ption:	
ŵ	🗌 e Adam Test	1	ē													
	🗆 • Hari	1	•													
	🗌 • Hari2	1	÷													
	🗌 🔹 Chris Casebook	1	÷													
	🔲 * Test C	1	•													
													items per pa			
																?:

Change the status on the right-hand details to "Escalate"

Choose the new assignee you want to escalate to, and the casebook will autosave.