

LiveAction®

ThreatEye

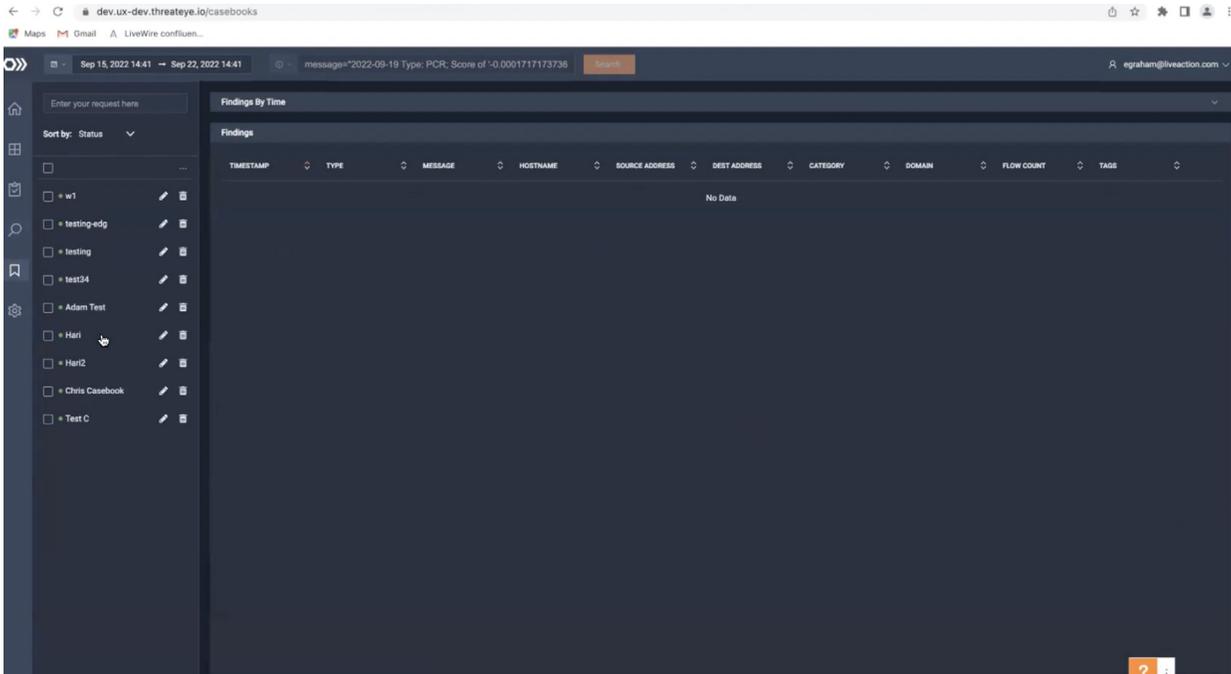
How-To Guide: Casebook

How to Escalate a Casebook and reassign it to a Different Analyst

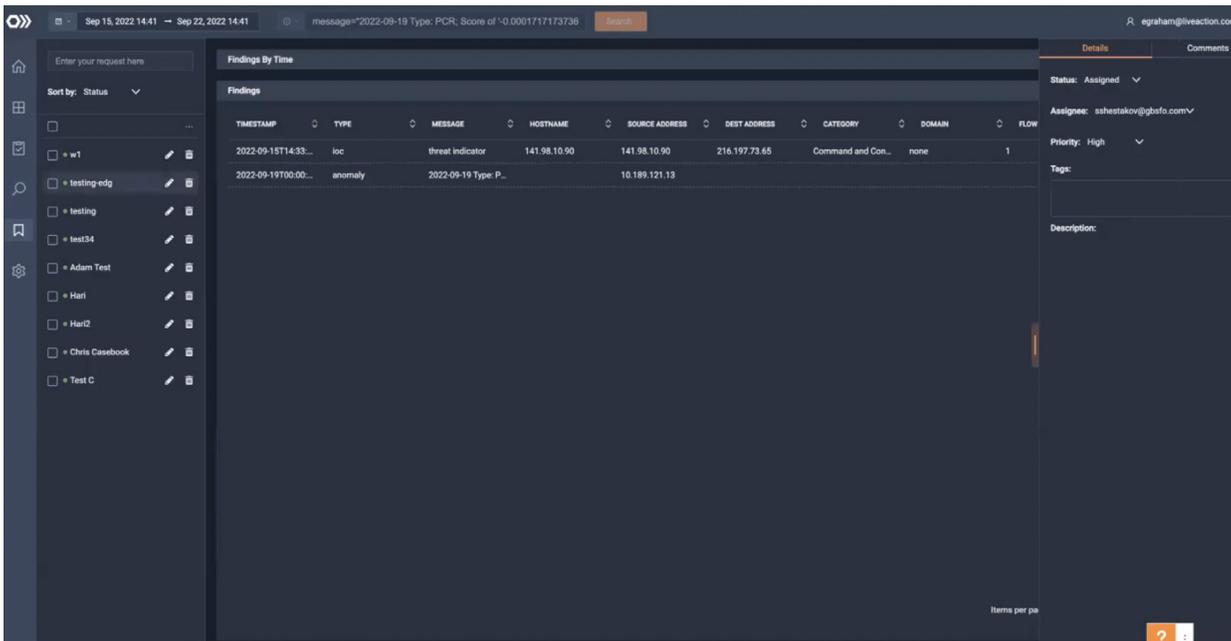


How to Escalate a Casebook and reassign it to a Different Analyst

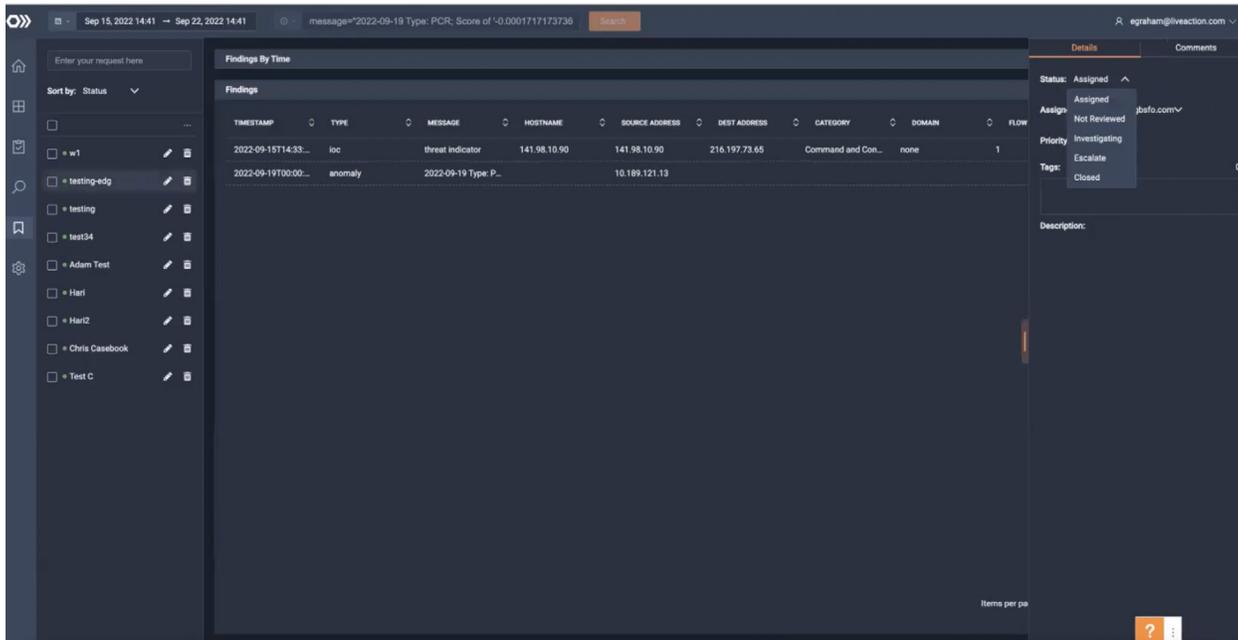
This is done through the casebook area, the 5th tab down vertically on the left-hand navigation. All of the available casebooks will appear.



Select the edit pencil on the case book you want to edit.



Change the status on the right-hand details to "Escalate"



The screenshot displays the ThreatEye interface. On the left is a sidebar with a search bar and a list of casebooks. The main area shows a table of findings. The right-hand panel displays details for a selected finding, including a status dropdown menu that is open, showing options like 'Assigned', 'Not Reviewed', 'Investigating', 'Escalate', and 'Closed'. The 'Escalate' option is highlighted.

TIMESTAMP	TYPE	MESSAGE	HOSTNAME	SOURCE ADDRESS	DEST ADDRESS	CATEGORY	DOMAIN	FLOW
2022-09-15T14:33...	ioc	threat indicator	141.98.10.90	141.98.10.90	216.197.73.65	Command and Con...	none	1
2022-09-19T00:00...	anomaly	2022-09-19 Type: P...		10.189.121.13				

Choose the new assignee you want to escalate to, and the casebook will autosave.