

LIVEACTION CASE STUDY

A Large Retail Company Achieved Faster Root-Cause Analysis with LiveAction

Introduction

This case study of a S&P 500 retail company is based on a January 2022 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

The retail company struggled with a lack of visibility in the following:

- Data Center
- Branch

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
S&P 500

Industry:
Retail

“We use it all the time to see where our WAN is congested due to application updates/software updates/etc.”

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Use Case

The most valuable network monitoring capabilities they received from the LiveAction NPM solution was flexible and granular Reports, Dashboards, and Alerts

Results

They gained the following results with LiveAction:

- Faster problem diagnosis and root-cause analysis
- Evaluated the following companies before ultimately choosing LiveAction:
 - Riverbed
 - SolarWinds

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network. To learn more visit www.liveaction.com

Source: TechValidate survey of a S&P 500 Retail Company

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Research by

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