

## LIVEACTION CASE STUDY

# Infor Global Solutions, Inc. Selects LiveAction Over SolarWinds, ManageEngine and ExtraHop

### Introduction

This case study of Infor Global Solutions, Inc. is based on a March 2022 survey of LiveAction customers by TechValidate, a 3rd-party research service.

### Challenges

Infor gained the greatest visibility in:

- Data Center
- Branch
- WAN
- Public Cloud

### Company Profile

Company:  
**Infor Global Solutions, Inc.**

Company Size:  
**Large Enterprise**

Industry:  
**Computer Software**

“Saturation analysis and performance degradation due to heavy replication are easy to spot with LiveAction.”

## LIVEACTION CASE STUDY

# Infor Global Solutions, Inc. Selects LiveAction Over SolarWinds, ManageEngine and ExtraHop

### Use Case

Infor gained the most value from the following network monitoring capabilities:

- Searching, filtering, and granular analysis of network telemetry for faster diagnosis and troubleshooting
- Visibility to different parts of the network – LAN, Campus, WAN, DC in a single-pane-of-glass
- Flexible and granular Reports, Dashboards, and Alert

### Results

Infor achieved the following results with LiveAction:

- Faster problem diagnosis and root-cause analysis
- Improved operational efficiency to support business growth
- Improved employee productivity with better network and app performance
- Communicate NetOps achievements to the management team

Infor Evaluated the following companies before ultimately choosing LiveAction:

- SolarWinds
- ManageEngine
- ExtraHop

### About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network. To learn more visit [www.liveaction.com](http://www.liveaction.com)

Source: Sadek Almansor, Network Engineer, Principal, Infor Global Solutions, Inc.

✔ Validated Published: Apr. 4, 2022

TVID: 4F4-449-9CC

Research by **TechValidate**  
by SurveyMonkey