

LIVEACTION CASE STUDY

Ohio Cat Co Achieves Improved Employee Productivity With LiveAction NPM Solution

Introduction

This case study of Ohio Cat Co is based on a January 2022 survey of LiveAction customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LiveAction:

- Gained the greatest visibility in
 - Data Center
 - Branch
 - WAN

Company Profile

Company:


Ohio Cat Co

Company Size:

Medium Enterprise

Industry:

Retail

 "Faster, and right to the point."

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Use Case

The most valuable network monitoring capabilities that Ohio Cat experienced were:

- Hop-by-hop analysis of application visibility and performance
- Searching, filtering, and granular analysis of network telemetry for faster diagnosis and troubleshooting
- Visibility to different parts of the network – LAN, Campus, WAN, DC in a single-pane-of-glass
 - Single-click drill-down from flow visualization to packet analysis for detailed root-cause analysis
 - Flexible and granular Reports, Dashboards, and Alert

Results

Ohio Cat achieved the following results with LiveAction:

- Faster problem diagnosis and root-cause analysis
- Improved employee productivity with better network and app performance
- Unified view of the entire network from device to flow to packets
- They evaluated the following companies before ultimately choosing LiveAction:
 - Cisco

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network. To learn more visit www.liveaction.com

Source: Eric Traub, Business Professional, Ohio Cat Co

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