

Small Business Banking Company Improves Application Performance with LiveAction

Introduction

This case study of a small business banking company is based on an August 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“LiveAction increased the visibility of our applications consumption helping to improve the performance of critical applications, improving bandwidth consumption once we were able to prove to the application team that certain applications were consuming more links than they should.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LiveAction:

- End-to-end network and application performance visibility
- SD-WAN lifecycle monitoring
- Real-time network topology mapping
- Capacity planning

Use Case

Top purchasing drivers:

- Tool consolidation
- Enhanced visibility
- Data center modernization

Results

Top benefits realized with LiveAction:

- Faster mean time to repair
- Increased network visibility for better decisions
- Ensured the network meets business objectives
- Improved performance reporting and analysis
- Saved **20 – 40%** of their time with LiveAction solutions.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Banking

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Learn More:

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