

Global 500 Telecommunications Services Company Chooses LiveAction for SD-WAN Lifecycle Monitoring

Introduction

This case study of a Global 500 telecommunications services company is based on an August 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Provides Visibility and the freedom to make educated decisions”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LiveAction:

- End-to-end network and application performance visibility
- SD-WAN lifecycle monitoring
- Real-time network topology mapping

Use Case

Top purchasing drivers:

- Enhanced visibility
- Public cloud (IaaS) adoption/migration

Results

Top benefits realized with LiveAction:

- Improved productivity
- Faster mean time to repair
- Required less time to manage the network
- Ensured the network meets business objectives
- Saved **20 – 40%** of their time with LiveAction solutions.
- Realized a return on investment in **13-18 months**.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Telecommunications Services

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Learn More:

[LiveAction](#)