

Computer Software Company Achieves Enhanced Visibility with LiveAction

Introduction

This case study of a large enterprise computer software company is based on an August 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Visibility of traffic flow”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select LiveAction:

- End-to-end network and application performance visibility
- Detailed, root-cause analysis with drill-down from flow to packet analysis

Use Case

Top purchasing drivers:

- Enhanced visibility

Results

Top benefits realized with LiveAction:

- Improved productivity
- Increased network visibility for better decisions
- Required less time to manage the network
- Saved **20 – 40%** of their time with LiveAction solutions.
- Realized a return on investment in **7-12 months**.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Computer Software

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Learn More:

[LiveAction](#)